

Fall Management Frequently Asked Questions



How will this change my daily routine?

Sage Detect mounts on the wall in the bedroom and produces no light or sound. Your space stays yours, nothing about your daily routine needs to change. The one thing we do ask is to keep the floor area clear, so Sage Detect has a clear view to do its job.

What happens if it detects a fall?

Our care team receives an immediate alert and will check on you right away. The clinical leader will have access to a video clip of the events in order to make care decisions.

What happens if it alerts and there was not a fall?

If Sage Detect detects a potential fall, it alerts the care staff to check on you. They'll come by to make sure you're okay, and if everything is fine, no further action is needed. It's simply a prompt to make sure you're never left without help if you need it.

How is my privacy protected?

While Sage Detect uses a camera, it does not record audio or provide live video. The camera is only used to detect a potential fall, or identify someone on the ground; videos of a fall are shared only with pre-authorized individuals; its sole purpose is your safety and wellbeing.

Have Additional Questions?

Please speak with your care team.
They will be more than happy to answer any additional questions you may have.